

CITY OF AUSTWELL

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WATER SERVICE AGREEMENT

- I. **PURPOSE.** The City of Austwell is responsible for protecting the drinking water supply from contamination or pollution which could result from improper private water distribution system construction or configuration. This water service agreement is to notify each customer of the plumbing restrictions which are in place with this service. The utility enforces these restrictions to ensure public health and welfare. Each Customer must sign this agreement before the City of Austwell begins service. In addition, when service to an existing connection has been suspended or terminated, the Water System will not reestablish service unless it has a signed copy of this agreement.
- II. **RESTRICTIONS.** The following unacceptable practices are prohibited by State regulations
 - a. No direct connection between the public drinking water supply and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the public water system by an airgap or an appropriate backflow prevention device.
 - b. No cross-connection between the public drinking water supply and a private water system is permitted. Potential threats to the public water supply shall be eliminated at the service connection by the installation of an airgap or a reduced pressure-zone backflow prevention device.
 - c. No connection which allows water to be returned to the public water drinking supply is permitted.
 - d. No pipe or pipe fitting which contains more than 8.0% lead may be used for the installation or repair of plumbing at any connection which provides water for human use.
 - e. No solder or flux used for the installation which contains more than 0.2% lead can be used for the installation or repair of plumbing at any connection which provides water for human use.
- III. **SERVICE AGREEMENT.** The following are the terms of service between the City of Austwell and
 - a. The Water System will maintain a copy of this agreement as long as the Customer and/or premises is connected to the water system.
 - b. The Customer shall allow his property to be inspected for possible cross-connections and other potential contamination hazards. These inspections shall be conducted by the Water System or its designated agent prior to initiating new water service, when there is a reason to believe that cross-connections or other potential contaminations exist, or after any

major changes to the water distribution. The inspections shall be conducted during the Water System's normal business hours.

- c. The Water System shall notify the Customer in writing of any cross-connection or other potential contamination hazard which has been identified during the initial inspection or the periodic inspection.
- d. The Customer shall immediately remove or adequately isolate any potential cross-connections or any potential contamination hazards on his premises.
- e. The Customer shall, at his expense, properly install, test, and maintain any backflow prevention device required by the Water System. Copies of all testing and maintenance records shall be provided to the Water System.

IV. ENFORCEMENT. If the Customer fails to comply with the terms of the Service Agreement, the Water System shall, at its option, either terminate service or properly install, test, and maintain an appropriate backflow device at the service connection. Any expense associated with the enforcement of this agreement shall be billed to the Customer.

CUSTOMER SIGNATURE: _____ DATE: _____

ADDRESS: _____
